



The Park,
Balthane Estate,
Ballasalla,
IM9 2AH

Web www.airportsecureparking.net
Mobile 07624 222696
E-mail Sales@airportsecureparking.net

Telephone 01624 822500

Terms & Conditions

These are the Terms and Conditions of use for the car parking facilities at 'Airport Secure Parking Limited' trading as 'Airport Secure Parking' at the following address:

AIRPORT SECURE PARKING
BALTHANE ESTATE
BALLASALLA
ISLE OF MAN
IM9 2AH

TELEPHONE: 01624 822500

Definitions – "the company" – 'Airport Secure Parking Limited'
Trading as 'Airport Secure Parking' – referred to in this document as 'ASP'

Customers are required to read carefully the following Terms and Conditions.

1. BOOKINGS

- i. Pre-Bookings can be made through the ASP website Pre-Booking form or by telephone. Pre-booking will only be confirmed by return confirmation e-mail from ASP or by telephone on the day of the booking.
- ii. All Services are subject to availability.
- iii. ASP reserves the right not to accept or fulfil a booking.
- iv. When valeting client vehicles, where this is labour intensive due to dog hair, ASP reserves the right to add an additional surcharge of £10.00 to any booking made.
- v. ASP reserves the right on evening return flights to the Isle of Man past 7pm, which arrive over 30 minutes late, to add an additional fee to individual bookings. The fee applicable is £5.00. This fee is to help cover the cost of staffing the secure compound to meet you from your flight, past our normal operating hours. Late is defined by the quoted time you state on your booking form. Issues surrounding the lateness of your flight are outside of the control of ASP and have no bearing on our fee structure.

2. PAYMENT

- i. Payment for a booking made on our website can be made either on arrival by cash or debit card. Payments by credit card may incur a 2% surcharge (that is passed on to A.S.P.)
- ii. Payment bookings made by telephone can be paid at the time of the booking or by one of our managers contacting the client for their bank card details.
- iii. Any extra services i.e. refuelling the vehicle, valet services, puncture repairs or mechanical repairs must be paid for on return to the car park before removing the vehicle from the ASP compound.
- iv. All prices include V.A.T.
- v. The price you pay is fixed for the stay duration between the Car Park Arrival and Car Park Departure dates and times that you have booked on your booking form. With the exception of point 1.v where your flight is late after 7pm - then an additional fee will be applied at £5.00 to cover additional staffing cost past our normal operating times.

3. CANCELLATION

- i. A booking may be cancelled by giving written notice of cancellation either by email to sales@airportsecureparking.net or by telephone (01624 822500)
- ii. Cancellations must be advised by one of the above methods, not less than 48 hours prior to the anticipated date of arrival. An administration charge of £5.00 will be deducted from the refund amount. Cancellations made less than 24 hours will be non-refundable at the discretion of the ASP directors.

4. COMPANY'S LIABILITIES

- i. ASP does not accept any responsibility or liability for any theft, loss or damage to vehicles left in the car parking premises. Owners of the vehicles are reminded that their own policies of insurance must be used in order to make any claim if such loss or damage occurs while the vehicle is parked in the car parking area.
- ii. ASP Limited has its own Insurance policy to cover all vehicles in its possession. This insurance also covers driving your vehicle on the public highway should we have to meet and greet you at the airport or carry out repairs on your behalf.

5. COMPLAINTS PROCEDURE

- i. Should your vehicle suffer any damage or should you lose the vehicle or any possessions from the car whilst it is in the car park you are requested to:-
 - a. Immediately inform a member of the Secure Airport Parking staff of the occurrence.
 - b. If theft is involved you should immediately inform the Police and obtain a Police Report Number.
 - c. Notify your own insurers promptly.
- ii. The Company does not accept any responsibility for mechanical or electrical failure to vehicles whilst in its care, nor accept any responsibility of damaged or punctured tyres. ASP does have electrical booster packs on hand and also has the resource to deal with flat tyres should the need arise.
- iii. ASP only supply car parking facilities with additional valeting services and are not responsible, for any costs, compensation or expenses relating to any flight delays or missed departures and/or other services you may have arranged.
You are responsible for allowing sufficient time to arrive at the car parking compound at the above address and any subsequent flight/travel arrangements.
- iv. Claims cannot be considered once vehicles have left the premises so please check before leaving.

6. MOVING AND RE-LOCATION OF VEHICLES

- i. The Company reserves the right to move your vehicle within the car park in order to avoid obstruction or for more efficient car parking arrangement of its facilities within the car park compound.
- ii. You must ensure before leaving the vehicle with ASP that it is in a roadworthy condition, taxed and has a current MOT certificate (if applicable). ASP reserves the right to refuse a car entry to the compound it feels fails to meet these conditions as it could lead to ASP becoming liable under the Road Traffic Acts. You should let ASP know of any special driving attachments such as key codes, immobilisers and special starting instructions etc before leaving the compound.

7. VARIATION OF THE TERMS AND CONDITIONS

- i. No person has any authority to alter or vary these terms and conditions unless such variation is in writing under the hand of the "ASP" secretary or an ASP Director of the company.

8. DISCLAIMER

- i. Whilst we endeavour to ensure that the information on our website is correct, we do not warrant its completeness or accuracy; nor do we commit to ensuring that the website remains available or that the material on the website is kept up-to-date.
- ii. To the maximum extent permitted by applicable law we exclude all representations, warranties and conditions relating to this website and the use of this website (including, without limitation, any warranties implied by law of satisfactory quality, fitness for purpose and / or the use of reasonable care and skill).
- iii. Nothing in this disclaimer (or elsewhere on our website) will exclude or limit our liability for fraud, for death or personal injury caused by our negligence, or for any other liability which cannot be excluded or limited under applicable law.
- iv. Subject to this, our liability to you in relation to the use of our website or under or in connection with this disclaimer, whether in contract, tort (including negligence) or otherwise, will be limited as follows:
 - (a) To the extent that the website and the information and services on the website are provided free-of-charge, we will not be liable for any loss or damage of any nature;

- (b) We will not be liable for any consequential, indirect or special loss or damage;
- (c) We will not be liable for any loss of profit, income, revenue, anticipated savings, contracts, business, goodwill, reputation, data, or information.
- v. The laws of The Isle Of Man govern the Contract between us and any dispute between us will be resolved exclusively in the courts of the Isle Of Man should they not be resolved amicably in the first instance.

Yours sincerely,



Kind Regards,
Alan Davies | Airport Secure Parking - Director
Office: 01624 822500 | E-mail: Sales@airportsecureparking.net



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Open 7 days a week | Office: 01624 822500 | E-mail: Sales@airportsecureparking.net

We are the island's leading Secure Parking business. So 'why pay more for less'

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